

BOOKING POLICY

- Bookings can only be made online and latest by Monday, 26 August 2024. However, EUROKONGRESS cannot guarantee availability of accommodation until any date since reservations will be accepted on a first come first serve basis.
- The full hotel booking has to be prepaid.
- There is an additional city tax of € 5,00 per person and night to be paid onsite at the hotel upon check out.
- Breakfast is included in the room rate.

CHANGES / CANCELLATION POLICY

- Please note that all changes and cancellation must be submitted in writing to EUROKONGRESS by email to <u>elbc@eurokongress.de</u>.
- For cancellations received in writing by Saturday, 1 June 2024 the full payment will be reimbursed less an administrative fee of € 100,00.
- Between Sunday, 2 June 2024 and Friday, 5 July 2024 one night hotel accommodation will be charged.
- From Saturday, 6 July 2024 onwards, no refunds can be made for cancellations of the total booking as well as for cancellation of single nights.